

Terms & conditions

Shipping & delivery

When you place an order you will receive a confirmation e-mail immediately. Orders are shipped within 1 working day when you order a product from our collection.

When ordering a custom product it will take us between 5 and 10 days to ship it. .

The delivery of your order will be handled by postNL (www.tracktrace.nl). The track&trace number will be sent to you as soon as your order has been shipped, with exception of mailbox deliveries. Most shipments within the Benelux arrive within 2 working days. Golden Noodle also ships worldwide. The shipping costs per country are listed below.

Netherlands €3,95 – free shipping on all orders over €100,-

Europe (Belgium, Luxembourg, Denmark, Germany, France, Italy, Austria, Spain, UK, Sweden, Estonia, Finland, Hungary, Ireland, Latvia, Lithuania, Poland, Portugal, Slovenia, Slovakia, Czech Republic, Bulgaria, Romania) €13,95

Worldwide (Andorra, Bosnia, Cyprus, Fearer islands, Gibraltar, Greece, Greenland, Island, Croatia, Liechtenstein, Macedonia, Malta, Moldavia, Montenegro, Norway, Ukraine, San Marino, Serbia, Turkey, Vatican city, White Russia, Suisse, Australia, Brazil, Canada, China, Hong Kong, Israel, Japan, Morocco, Antilles, New Zealand, Russia, Surinam, US, South Africa) €18,95

Is your country not listed above? please contact us via info@goldennoodle.nl and we'll make sure to get your order to your doorstep!

Privacy & security

Personal information will be saved and handled with care. If you placed an order, we will hand over your address to the distribution company (postNL), but only for the purpose of delivering the order at the desired address. Personal details will not be shared with any other third parties.

Cookies

We use cookies and web beacons to enhance your experience, gather general visitor information, and track visits to our website.

The logo for Golden Noodle, featuring the words "Golden" and "Noodle" stacked vertically in a pink, cursive script font.

Returns & replacements

You can exchange or return any item from our collection at golden noodle.nl within 7 days after you have received your order. Custom made items can not be returned. Items returned within 7 days of receipt can be exchanged for a different product or we will refund the order amount excluding the shipping costs of the shipment. the costs for returning the goods will be on your own account. Golden Noodle will pay for sending out the new item if applicable. Items must be in their original packaging, and not have been worn or damaged in any way.

The goods are your responsibility until they reach us. Please notify us if you wish to return something by sending an e-mail with your reason of return or exchange and order number to info@goldennoodle.nl. When you receive a confirmation e-mail from us the goods can be returned to the following address: Club Tropicana, Vierwindenstraat 78, 1013 LA, Amsterdam, The Netherlands, including (a copy of) your invoice. In case of returns, Golden Noodle shall not reimburse your shipping costs.

Once we've received your package, we'll refund the purchase price to you within 7 days.

Guarantee

Golden Noodle jewelry is plated, that's why the color can get dull over time. If this happens within three months of your purchase, we offer a free plating service.

Please send your email to info@goldennoodle.nl.

Discoloured after three months? You can use our plating service for €20,00.

Ordering

Found what you were looking for? Simply put the item of your choice in your shopping cart by clicking the button.

Let us know where you want us to deliver your package. By default, we'll send it to the billing address you registered. If you prefer to receive it elsewhere, just check the box for an alternative delivery address, fill in the information, and we'll make sure it goes where you wish.

At the payment step pick your preferred method of payment and confirm. That's it; your order is on it's way!

You can track its progress at your account page with the order number we will send you.



Pricing & promotions

All offers on the website are non-binding, unless stated otherwise. Offers do not automatically apply to re-orders.

Remarks & complaints

Feel free to contact us on info@goldennoodle.nl if you have any remarks or complaints.

Payments

Goldennoodle.nl offers the following payment methods:

iDeal (for the Netherlands)

Paypal (online payment service)

Creditcard (Mastercard, VISA and American Express)

The logo for Golden Noodle, featuring the words "Golden" and "Noodle" stacked vertically in a red, cursive script font.